Document Verification enables you to securely and accurately validate consumer-provided data, reduce the risk of fraud, and offer a convenient digital customer experience.

Precise verification of document authenticity

Due to the amount of available compromised data, it is imperative to supplement traditional authentication methods like KBA and OTP. Go beyond simple document verification by leveraging our millions of securely established data identities.

→ Securely capture identification documentation
Users capture their driver’s license or US passport via the camera on their mobile device or tablet.

→ Verify consumer-provided document
Validate the expiration date and both sides of the document in real time.

→ Run fraud checks against PII
Option to confirm that the PII data provided matches against TransUnion’s data identity of the consumer.

→ Single point of integration
Enable rapid white-labeled deployment with seamless extensibility.

→ Compare document photo to real-time selfie
Request a selfie from the user to validate a match, supported by liveness detection technology that prevents system manipulation.

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Common Use Cases for Document Verification

- **In-branch / On-site**
  Scan documents for new account openings using real-time pass/fail indicators. Store documents for comparison during future in-person customer visits.

- **Step-up authentication**
  Provide a high-confidence method to immediately authenticate consumers applying or enrolling via faceless channels (web, mobile or contact center).

- **Manual review**
  Securely and confidently authenticate consumers whose applications have been queued for manual review, reducing expenses and lost revenue due to abandonment.

- **Verified prefill**
  Simplify the consumer onboarding experience, verify device trustworthiness and reduce application abandonment by prefiling consumer data.

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